



## Industry:

Provides project management, design, and construction services, predominantly in the infrastructure, defence, mixed-use, commercial, and residential sectors.

Innate Management Systems Ltd.,  
Eldo House, Kempson Way,  
Bury St Edmunds. IP32 7AR.  
England

T +44 (0)1473 760 555

Email: [info@innate.co.uk](mailto:info@innate.co.uk)

[www.innate-management.com](http://www.innate-management.com)

## Optimizing the utilization of skilled construction professionals in a complex multi-project environment

Lendlease are a leading international property and infrastructure group with operations in Australia, Asia, Europe and the Americas. They have the capability to deliver at every stage of a project - from Development and Investment Management, to Construction, Asset and Property Management.

### The Challenge

There are 900 construction professionals in the UK operation

- To improve their utilization levels, Lendlease needed a more accurate and up to date picture of each person's assignments and periods of spare capacity.
- To see details of new resources as they are recruited, so they will be fully utilized from day 1.
- To actively monitor vacancies and recruitment profiles as construction projects progress through the various stages.
- Use a cloud based system but with easy log on as if it was an on premises system.

### Solution

**Innate Resource Management software** is an easy to use web application for projects, resources and reporting,

- Innate keeps the data current, complete and credible so that, as requests for resource arrive, Lendlease can easily see who is available with the required skills and location.
- Integration with Lendlease's global HR system maintains up to date information on resource recruitment and changes. New hires are assigned to appropriate work as soon as they are available,
- Innate tracks each project from bid preparation, through the award of contract, to project completion. 'What if...' scenarios show the resource impact of winning a mixture of projects and help re-balance the workload to optimize skills utilization.
- Innate supports the cost model of each project throughout its lifecycle, from Bid to Delivery
- Innate provides a single sign on facility, so that it is directly accessible by users from other systems.