Industry:

Travel Operator

Virgin Holidays is an award-winning travel company offering bespoke holiday experiences right across the globe.

'Innate helps us to deliver the right projects with the right resources, at the right time'

Robert Farrell - General Manager of Programme office.

innate
THE RESOURCE MANAGEMENT SOFTWARE COMPANY

Optimizing the utilization of busy people across a range of business and IT projects.

Virgin Holidays has a number of important projects, key activities and strategies to manage. We needed a simple, reliable, and effective resource planning tool in order to maximize the resources available, reduce project delays and improve resource management.

The Challenges

- Need to manage resource conflict across the business

- Need to be able to be sure we are committing to the right projects earlier on in the process

- To agree the priority that resources should be assigned in.

- Need to ensure we start projects at times that make them easier to manage and deliver

- To avoid or manage clashes between projects, initiatives and key periods of 'Business As Usual' activity

Solution

Innate Resource Manager is a single, easy to use, hosted web application for all projects, resources and reporting. Through a variety of system reports it allows us to maximise the resources available, giving potential headcount savings

- Resource Manager home pages provide resource managers with visibility of up to date resource information to make informed decisions.

- Using the scenario function gives visibility of the impact of a new project on key resource areas and allows us to plan and prioritise accordingly.

- Using the scenarios we can look at 'what gives' – when we do want to add something new

Ensuring a project has secured and skill matched resources when required reduces project delays.