



## Industry:

Control systems, and process and facilities engineering services

Annual sales exceed \$35m

300 employees

HQ Maumee OH, with regional offices in Indianapolis Denver, Kansas City, Chicago and Cleveland

'Introducing Innate resource management software has significantly improved the quality of our project resource information, giving us much greater confidence when making project commitments.'

**Charlie Sheets – Director, Industrial Systems Division.**



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## How Innate resource management software improves the management of demand on regional multi-skilled engineering teams

Matrix Technologies, Inc., established in 1980, has achieved a well-respected position as a leader in control systems, and process and facilities engineering services. Matrix integrated engineering services include:

- Control Systems integration
- Process and facilities systems integration
- Engineer, procure and construct
- MES/Enterprise Integration

## Challenges

- Regional offices have multi-skilled teams, from which project managers draw their resources. Regional based spreadsheets were difficult to maintain and consolidate to give an accurate picture of current resource commitments and availability.
- Project details and budgets are in a corporate system and changes were not being reflected in the spreadsheet planning data.
- The resourcing impact on regional offices of project change orders could not be seen quickly enough.

## Solution

**Innate Resource Management software** is an easy to use web application for projects, resources and reporting,

- The regional base spreadsheets were converted to a central database, so that everyone sees the reports they need with data that is current, complete and consistent.
- Project and resource managers from different regional offices are effectively supported through the resource search and allocation process,
- Automated data feeds from the corporate system keep the resource management software in sync with the ERP system's project records and budgets.